MEMORANDUM

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TO: Members, Legislative Post Audit Committee
FROM: Katrin Osterhaus, IT Audit Manager
DATE: April 25, 2018
SUBJECT: KanLicense IT Project Monitoring Update

We have monitored the KanLicense (formerly KanDrive) IT project since February 2016.
The Department of Revenue's KanLicense project includes the conversion of the current Kansas driver's license system from a legacy mainframe to a modern, web-based software framework. The new driver's license system will continue to issue and manage driver's licenses and identification cards. Over the past two years we have published six quarterly reports on the projects' status. During our final full report (released December 15, 2017), the agency planned to go live in early January 2018, despite our concerns regarding delays on several components and the status of the system's security planning. After the December report was published, the agency decided to delay system implementation. Officials chose to focus on completing required American Association of Motor Vehicle Administrators (AAMVA) tests before setting a rollout deadline.

We reduced our project monitoring efforts significantly because the project is close to completion. Given the late stage of this project, we did not think our standard monitoring process would be efficient or would uncover any new concerns to help improve the project's status. Officials told us they anticipate receiving AAMVA certification in the coming days, after which they plan to roll out the system on April 30, with a fallback date of May 7. We will continue to track the project on a more limited-basis until it goes live.