MEMORANDUM

Legislative Division of Post Audit
800 SW Jackson, Suite 1200
Topeka, KS 66612-2212
voice: 785.296.3792
fax: 785.296.4482
web: www.kslpa.org

TO: Members, Legislative Post Audit Committee
FROM: Katrin Osterhaus, IT Audit Manager
DATE: June 20, 2018
SUBJECT: KanLicense IT Project Monitoring Update

We have monitored the KanLicense (formerly KanDrive) IT project since February 2016. The Department of Revenue's KanLicense project includes the conversion of the current Kansas driver's license system from a legacy mainframe to a modern, web-based software framework. The new driver's license system will continue to issue and manage driver's licenses and identification cards. Over the past two years we have published six quarterly reports on the projects' status. During our final full report (released December 15, 2017), the agency planned to go live in early January 2018, despite our concerns regarding delays on several components and the status of the system's security planning. After the December report was published, the agency decided to delay system implementation. Officials chose to focus on completing required American Association of Motor Vehicle Administrators (AAMVA) tests before setting a rollout deadline.

We reduced our project monitoring efforts significantly because the project is close to completion. Given the late stage of this project, we did not think our standard monitoring process would be efficient or would uncover any new concerns to help improve the project's status. In our last update memo, Department of Revenue officials told us they hoped to roll out the system late April or early May. When we checked with officials for this update, we learned the project has not yet received AAMVA certification, but officials look to receive approval in late June. Officials also said they did not have a firm date for the system to go live. Lastly, they reaffirmed the project's estimated cost remains at $8.7 million. We will continue to track the project on a more limited basis until it goes live.